

Modes-Alert:

Modes-Alert is an easy to use platform developed by Castle Rock that publishes GTFS real-time service alerts to provide real-time transit updates about their fleets (vehicle positions, unplanned schedule updates and service alerts) for Google & sends e-mail notifications to customer service representatives for answering rider inquiries.

The project's goal is to enable transit agencies in the region to easily create, update, and delete GTFS Real-time Service Alerts for Google Maps at an internet accessible URL. Each administration can manage users, agency, and user account information & e-mails that are notified with alert changes. For this, we must draw on transit agency GTFS files / AVL feeds to populate specific location information in the system. Whether the feed is publicly available or not, Castle Rock is able to develop an importer for particular feeds in order to only pull the necessary GTFS real-time information from each agency.